

Plaza Centre Online payments through SmartStreet (powered by Banc of California)

1. go to www.hoabankservices.com – this will direct you to Smartstreet
2. Left center click on button that says "Make Payment" under online payments for homeowners.
3. You have three options here:
 - a. returning user – this is for when you have your login already set up and are going back in to make a payment or change a recurring payment.
 - b. Make on time payment as guest – this is if you do not want to save an online profile, you will need to enter your banking information every time when using this option.
 - c. register an account – you have to use this if you want to set up recurring automatic payments or you want to save your information to make monthly payments yourself.
PLEASE note: you will need to remember your username and password. Management is not privy to this information.
4. No matter which option you select the first thing asked will be the Homeowner Association Name, you will type in Plaza Centre and then hit FIND. Make sure you select Plaza Centre (Columbia, SC).
5. You will then enter your Homeowner ID, this will be PZ and then your unit number (ie. PZ101 is unit 101's ID). Hit CONTINUE If you have more than one unit, you can have one log-in, but will need to set a profile for each unit using the different homeowner ID for each unit.
6. You can give your account a nickname, this is your choosing, and this is for you only (this is only if you are setting up a profile).
7. Next step will be different depending on if you are setting up a profile to register or making a payment as a guest. Just follow prompts and enter information needed.

Please be aware that if you pay using your bank account and routing number (e-check) there is no fee for this service. If you use a debit or credit card there is a surcharge cost.

If you have any questions, you may call Michelle Miller w/AMP or you may call Pacific Western Bank directly at 888-705-0600.